## Gary Pitt and Company Ltd Electrical Contractors

## **QUALITY STATEMENT**

The Managing Director has overall responsibility for implementing the Quality Policy but the application and promotion of quality management and this Policy is the responsibility of management and supervision within Gary Pitt & Company Limited.

To meet the Policy requirements, Gary Pitt & Company Limited have set out the following objectives:-

- Minimise the frequency of non-conformances.
- Communicate to all employees their individual quality management obligations.
- Maintain a training programme for all Gary Pitt & Company Limited personnel.
- Ensure that adequate, cost effective, resources are provided.
- Ensure the Policy is documented, implemented and maintained and is available to interested parties.
- Review the Policy periodically to ensure it continues to be relevant and appropriate to the organisation.
- Operate at all times in accordance with the requirements of the Management System.
- Develop mutually beneficial long-term relationships with reliable clients, subcontractors and suppliers.

To ensure we remain focused it is our policy to maintain and establish an effective and efficient quality assurance programme that is always developed and planned in line with all our management procedures.

The above commitment is matched by the sharing of both our knowledge and best practices through our own innovation. By encouraging a spirit of dialogue, connection and collaboration amongst our staff and clients, we add value and enhance our business performance to the benefit of our clients.

Employees and workers:-

- Will undertake work allocated to them in a professional manner in accordance with written or verbal instructions issued by Gary Pitt & Company Limited supervision and management.
- Will co-operate with any Gary Pitt & Company Limited business improvement programme, such as training and audits.